



**BECKERY ROAD, GLASTONBURY, SOMERSET, BA6 9NX
TEL: 01458.832602.**

Terms and conditions of hire for Pallet Crate delivery/ collection.

Our standard terms and conditions of hire apply in addition the specific terms listed below relate to hire of goods when shipping is via a Pallet Crate (3rd party delivery).

1. All props are secured in a steel pallet cage. Delivery is via a third party courier who specialize in Pallet deliveries.
2. The hirer accepts all responsibility for the delivery and be available for the collection of the goods.
3. A fork lift truck or pallet truck will be required to unload and load the steel cage.
4. The Hirer accepts responsibility for unloading and reloading of the Pallet crate.
5. Deliveries and collections will take place between the hours of 9am until 5pm, Monday to Friday.
6. Delivery vehicles can vary between a 7.5 tonne lorry to a 40ft Arctic trailer, the hirer is responsible for ensuring adequate access for the delivery vehicle.
7. The hirer is responsible for accepting the delivery and a "responsible" person must be available to accept and sign for the delivery. No goods will be left without a responsible person being available to sign for the delivery.
8. The hirer is responsible for arranging a "responsible" person to be available when the goods are collected to sign for the collection after the hire period. Goods will not be collected without a person being available to sign that the collection has taken place.
9. The "responsible" persons name must be notified in advance with a mobile contact number
10. All failed deliveries and collections will be charged for.
11. The hirer is responsible to check the delivery of items from the delivery note which is sent with the consignment or the sales order confirmation note sent with the original hire contract, any short delivery or damage must be notified immediately (please use e-mail if out of office hours).
12. Damages or missing goods will not be accepted if notified after the hire period.
13. Any damaged props or missing props on return will be invoiced to the hirer, unless notified prior to the hire period.
14. The Hirer is responsible for the repacking of the props within the cage to ensure that damage does not occur in transit.
15. Due to deliveries being made by third parties it is recommended that all deliveries are taken a day earlier than required. This will help in the event of delays or non delivery.